



**AHCA**

ARIZONA HEALTH CARE ASSOCIATION  
SINCE 1953

**2019 Annual  
Convention & Expo**

June 18-20, 2019

[www.azhca.org](http://www.azhca.org)

**It's a JUNGle Out There**  
... Safari to Quality





# WELCOME

## The Arizona Health Care Association welcomes you to the 2019 Annual Convention & Expo!

Remember your team when registering. This convention will benefit staff at every level of your organization, including:

- Skilled Nursing Administrators
- Assisted Living Managers
- Directors of Nursing
- Owners/Operators
- CNAs/Caregivers
- Social Workers
- Nurses
- Business Office Managers
- Plant Managers
- Activity Professionals

Handouts will be posted online two weeks before the convention. Login information will be located in the conference tips email.

## CONVENTION HIGHLIGHTS

**Pre-Convention Intensive...** earn up to 2 CEUs by attending the session on Tuesday at 7:45am.

**Exceptional education...** enjoy top-notch speakers while earning up to 12 CEUs, approved by the National Association of Long Term Care Administrator Board (NAB) and the National Association of Activity Professionals Credentialing Center (NAAPCC).

**Expo...** visit over 100 business partners who provide cutting edge products and services.

**Silent auction...** support the Arizona Health Care Foundation by purchasing items from the exciting silent auction. Also, try your luck by buying raffle tickets; you could win 50% of the proceeds!

**Dining...** indulge in some of the best fare in the southwest just by attending the convention. Your full convention registration includes breakfast on Wednesday & Thursday, lunch on Tuesday & Wednesday, and snacks during the breaks.

**New this year...** Tuesday evening event, Night of Improv and Live Auction

## VENUE INFORMATION

The convention will be held at the Talking Stick Resort, 9800 Talking Stick Way, Scottsdale, AZ 85256.

Reserve your hotel room by Saturday, May 25, 2019 to get the discounted price of \$119.00 per night. Participants can make their reservations directly with the Talking Stick Resort by going to:

<http://bookings.ihotelier.com/bookings.jsp?groupID=2292060&hotelID=73351>.

### SAVE \$25 per night

when you register for the convention AND reserve a sleeping room at the Talking Stick Resort by May 25th. Just book your room directly with the hotel, and your discount will be applied to your room bill (folio).



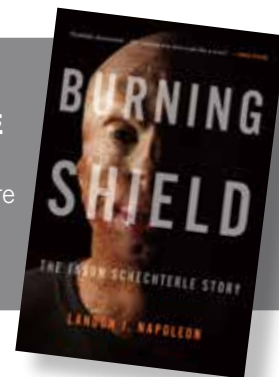
**MATT GUTMAN**  
ABC News, Chief National  
Correspondent & Author

Matt Gutman is an ABC News Chief National Correspondent. He reports for all ABC News broadcasts and platforms, including "World News Tonight with David Muir," "20/20," "Good Morning America," and "Nightline." He is based in Los Angeles but has reported for ABC from nearly 50 countries across the globe.

Matt has covered many of the major stories of the past decade – from the spate of mass shootings and catastrophic storms in the US, to terror in Europe, political upheaval at home, and the controversy over the US-Mexico border. But it's not all tragedy – he's also reported on triumphs like four Olympic games and the miraculous rescue of the boys soccer team from a cave in Thailand, about which Gutman authored the 2018 book "The Boys in the Cave: Deep Inside the Impossible Rescue in Thailand."



**JASON SCHECHTERLE**  
Spokesperson, Serenity  
Hospice and Palliative Care



**Craig Zablocki**  
Work Culture Trainer/  
Consultant



**Tim Engelhardt**  
Director, Medicare-Medicaid Coordination  
Office, Centers for Medicare &  
Medicaid Services



**Mary Ellen Sanajko**  
MBA, CPCC, ORSCC  
Executive & Team Coaching  
for Seniors Care,  
Conduit Coaching



**Mark Parkinson**  
President & CEO, American  
Health Care Association

For nearly 15 years, The Water Coolers have entertained and educated audiences around the world with their high energy, uncommonly funny, honest take on work and life. Smart phones, conference calls, kids, co-workers, and travel are just a few of the topics this group of top NYC talent turns into hilarious sketch comedy and song. They are one of the few acts to win Event Solutions magazine's Spotlight Awards for Entertainment of the Year multiple times. Their writing team mixes professional comedy writers with people working in the "real world" to deliver an authentic and funny take on work. The team is headed up by one of the creators of New York's longest running comedy hit ever, "Tony n' Tina's Wedding" whose other comedy credits include numerous appearances on The Conan O'Brien Show, and voicing Peanut on the Cartoon Network's cult hit, "Harvey Birdman, Attorney At Law," also starring Stephen Colbert and Gary Cole.



**THE WATER COOLERS**

# FEATURED SPEAKERS



# SCHEDULE

**TUESDAY, JUNE 18, 2019**

**7:00 – 7:45am**

**Preconference Registration**

**7:45 – 9:45am**

**Preconference Intensive (2 CEUs)**

**Separate fee**

**Abuse Identification and Prevention in Long Term Care**

**Harmony Duport, RS**, Bureau Chief, Bureau of Residential Facilities Licensing, Arizona Department of Health Services

**Diane Eckles**, Bureau Chief, Bureau of Long Term Care Licensing, Arizona Department of Health Services

**Paige Hector, LMSW**, Clinical Educator & Consultant

This session will provide an overview of the regulations regarding abuse for both assisted living and skilled nursing centers, including the top cited abuse deficiencies in Arizona. The discussion will also include the various types of abuse that occur such as sexual, physical, neglect, and how residents exhibit both physical and emotional signs of abuse. Abuse prevention and identification will also be a focus of this session.

**The Journey Through PDPM – A Change Management Approach to Success**

**Jayne Warwick, RN, HBSN**, Marketing, Director, Market Insight, PointClickCare

Medicare A is impacted in fiscal 2020 but come October 1, 2019 and the retirement of RUGs III and IV, the entire payor mix will be shifting models. PDPM is not just a change in the way we get paid, but a paradigmatic shift in how we address patient needs. This session will provide a framework for managing the changes required with PDPM for not only this year – but through any regulatory changes ahead.

**10:00 – 10:15am**

**Welcome to the Convention & Expo (0.25 CEUs)**

**David Voepel**, Executive Director, AHCA

**10:15 – 12:00pm**

**Opening Session & Awards Ceremony  
Burning Shield**

**Jason Schechterle**, Spokesperson, Serenity Hospice and Palliative Care

Jason, a former Phoenix Police Officer, shares his miraculous story of how he survived a devastating automobile crash and chronicles his fight for life, his triumph over tragedy and the inspiration that enables him to continue to overcome unimaginable adversity. His personal narrative exemplifies that the power of the human spirit can never be underestimated or extinguished. (1 CEU)

**12:00 – 1:30pm**

**Lunch in the Expo & Opening of the  
20th Annual Foundation Silent Auction**

**1:30 – 2:45pm**

**Breakout Sessions (1.25 CEUs)**

**National Assisted Living Update**

**Lilly Hummel, JD, MPA**, Senior Director, Policy & Program Integrity, National Center for Assisted Living

This session will provide updates and analysis of federal activity relevant to assisted living providers, including a focus on Medicaid developments, such as the status of the final rule defining home and community based settings and new rules coming out of the Department of Labor. Key quality initiatives that help assisted living providers thrive in a changing marketplace will also be discussed. [AL](#), [ADM](#), [EXEC](#)

**Pressure Injury Prevention and Management**

**Amy Robison, BS, RN, CWOCN, CFCN**, Clinical Liaison, Medline Industries, Inc.

This session will review Braden subscores to highlight prevention strategies. Skin care, offloading, support surfaces, and nutrition will be discussed for both prevention and treatment. Instruction in staging, DIMES wound assessment, and product selection will help improve outcomes and avoid litigation. [NSG](#), [DON](#), [CNA](#), [DIET](#), [TPY](#)



## Value Based Leadership, Real Results, Real Fast

**Nigel Santiago, MBA**, Executive Director, Haven of Phoenix

Value Based Leadership is based on rallying behind a mission and values that unite the team in a common pursuit and purpose. This session will discuss proven principles on how to improve your leadership, attract, develop, and keep 5-Star talent and execute strategic objectives. ADM, **AL**, **DON**, **EXEC**, **CNA**, **SW**, **NSG**, **BOM**, **PM**, **DIET**, **ACT**

## Attracting and Retaining Millennials by 2020

**Jayson Meyerovitz**, Senior Consultant, Major Markets Solutions, Paychex

**Laurie Wallner**, HR Business Consultant, Major Markets, Paychex

By 2020, 50% of the workforce will be comprised of millennials. Are you prepared? Learn the key drivers that millennials care about, including how to reach them and critical factors to motivate them to drive productivity. ADM, **AL**, **DON**, **EXEC**, **HR**

## Leverage Mindfulness to Manage Stress

**Shawn Bradford**, Instructor, Breathe and Work PLLC

Each moment presents choices: will we allow stress to consume us or will we mindfully take charge of our stress? Discover how to inhale more energy and to exhale tension. This session will teach mindful strategies to identify and effectively manage daily stress triggers. ADM, **AL**, **DON**, **EXEC**, **CNA**, **SW**, **NSG**, **BOM**, **PM**, **DIET**, **ACT**, **TPY**, **HR**

## Get Social: Using Social Media in your Business

**Jeanine L'Ecuyer**, President, L'Ecuyer Communications

Social media can be a scary medium for long term care centers, but in a world of millennial decision makers, it is becoming an increasingly important marketing tool. Learn about the different popular platforms, best practices in creating content, and how to make social media work for you. ADM, **AL**, **EXEC**, **BOM**, **ACT**

2:45 – 3:00pm

Break

### Target Audience Codes

Administrators & AL Managers - ADM

Assisted Living – AL

Directors of Nursing – DON

Owners/Corporate Staff - EXEC

CNAs/Caregivers – CNA

Social Workers – SW

Nurses – NSG

Business Office Managers – BOM

Plant Manager – PM

Dietary Staff – DIET

Activity Professionals – ACT

Therapy - TPY

Human Resources – HR

3:00 – 4:30pm

## Compassionate Leadership for Compassionate Care

**Mary Ellen Sanajko, MBA, CPCC, ORSCC**, Executive & Team Coaching for Seniors Care, Conduit Consulting

Compassionate leadership is about creating a compassionate culture for staff and residents. This session will discuss benefits of compassion in the workplace including productivity, profitability, quality, employee retention, and innovation; as well as how to create a compassionate work environment. (1.5 CEUs)

4:30 – 6:30pm

## Night of Improv & Live Auction for the Foundation

Enjoy the hilarious, family-friendly entertainment from Jester's Improv Comedy. Bring your family to this free event and participate in the live auction to raise money for the AHC Foundation. *Advance purchase of live auction bid package (bid paddle & 2 drink tickets) for \$5 / \$10 at the door.*

## WEDNESDAY, JUNE 19, 2019

7:00 – 9:00am

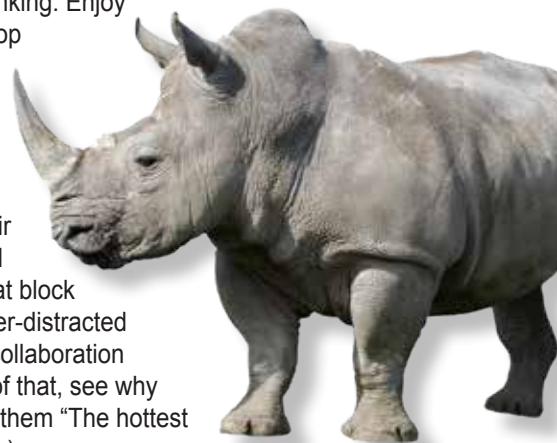
Breakfast

9:00 – 10:15am

## Getting to Great Performance

**The Water Coolers**

This multi award-winning act combines an energetic singing comedy act with an inspirational and educational message to leave the audiences thinking. Enjoy some of New York City's top performers as they poke fun at the workplace's most hilarious and recognizable situations. Share practical, easy-to-apply techniques from their professional world that will help you face the fears that block innovation, focus in a hyper-distracted world, and achieve peak collaboration performance. Beyond all of that, see why E! Entertainment TV calls them "The hottest ticket in town"! (1.25 CEUs)



10:15 – 11:30am

Expo

Don't miss the food, networking, give-a-ways, or the 20th Annual Foundation Silent Auction.

11:30 – 12:45pm

**Breakout Sessions (1.25 CEUs)****Granny Cams, Videos, and Social Media - What Providers Need to Know****Todd Selby, JD, Hall Render**

With the increasing prevalence of granny cams and social media activities, centers can find it legally precarious to navigate privacy, resident's rights, and other challenges. This session will discuss privacy rights, practices to put in place for granny cams, best practices with social media policies, and safeguards to prevent common legal issues.

AL, ADM, EXEC, ACT, SW, HR

**Referral Source Partnerships: Grow Census by Aligning Financial, Episodic, and Value-Based Incentives****Jess Dalton, MBA, MHA, MSPH, Strategic Alignment & Continuum Transformation, Ensign Services**

The current value-based environment of care requires new and innovative alignment strategies focused on quality and cost. Learn how to leverage these crucial performance drivers to build and strengthen referral source partnerships and census. ADM, EXEC, DON

**Compassion Fatigue Among Long Term Care Nurses: Implications and Prevention Strategies** *(repeated at 2pm)***Marlene Steinheiser, PhD, RN, CRNI, Director of Nursing Education, Infusion Nurses Society**

Compassion fatigue is associated with a decrease in the quality of patient care and can be a reason for staff attrition. In this session, the results of a study describing compassion fatigue will be discussed focusing on the implications for long term care nurses and organizations and strategies to reduce the risk of compassion fatigue. DON, NSG, CNA

**Tales for the Trail - Emergency Preparedness Compliance and Best Practices****Stan Szpytek, Consultant, AHCA**

This interactive session will include a facilitated discussion with a panel of skilled nursing facility professionals focused on compliance with CMS Emergency Preparedness Requirements of Participation (E-Tags), as well as emergency management best practices. Attendees will learn the strategies that peers have utilized to ensure a safe and prepared environment of care that helps to promote compliance with state and federal regulations. ADM, PM

**No Prior Quarter Coverage - Now What?****Jill Preston, Owner/CEO, Benefit Results, LLC**

CMS has approved Arizona's requests to amend its section 1115 demonstration project to eliminate the Prior Quarter Coverage for benefits. Is your facility prepared? This presentation will cover benefit coordination best practices to better manage the ALTCS application process to eliminate the negative impact of lost revenue due to missed months of eligibility. SW, BOM, ADM, EXEC

**The Partnership Role of Your Skilled Rehabilitation Department Under PDPM****William Goulding, MS/CCC-SLP, National Director of Outcomes and Reimbursement, Aegis Therapies**

The emergence of the Patient-Driven Payment Model (PDPM) has raised many questions as to the proper role of therapy in a system which reimburses on patient characteristics. This session will discuss patient outcomes and best practices related to questions such as therapist versus assistant-led treatments, as well as the value of concurrent and group treatment. TPY, ADM, BOM, NSG

**To Be or Not to Be a UTI****Anna de Jesus, MBA, RDN, President, Nutrition Alliance, LLC**

This presentation discusses the difficulty of differentiating the different UTIs and determining the course of action. Misdiagnosis may result in use of unnecessary antibiotics. Nutrition interventions for the management of UTIs will be presented. NSG, DIET, CNA

**Target Audience Codes****Administrators & AL Managers - ADM****Assisted Living - AL****Directors of Nursing - DON****Owners/Corporate Staff - EXEC****CNAs/Caregivers - CNA****Social Workers - SW****Nurses - NSG****Business Office Managers - BOM****Plant Manager - PM****Dietary Staff - DIET****Activity Professionals - ACT****Therapy - TPY****Human Resources - HR**

12:45 – 2:00pm

**Lunch/ Expo Conclusion,  
Closing of the Silent Auction**

2:00 – 3:15pm

**Breakout Sessions (1.25 CEUs)****Aging & Innovation: High Tech vs. High Touch in Assisted Living**

**David Coon, PhD**, Director of the Center for Innovation in Healthy & Resilient Aging, College of Nursing and Health Innovation, Arizona State University

Forward thinking centers are adapting to and taking charge of certain technologies that make assisted living better for the resident, their family, and staff. This session will discuss what some around the country are doing to stand out in this area as residents are growing more technology savvy and families increase their demand for innovation. **AL, ADM, EXEC, ACT**

**Enhancing Your QAPI Plans & PIP Projects**

**Peter Patterson, MD, MBA, LTC/PA** Consultant, Patterson LTC Consults

The CMS Requirements of Participation Phase 3 starts in November 2019. A comprehensive, systems approach to quality of care will be required – a full program beyond just a plan. This session will provide the components and roadmap to creating a facility-wide, resident-centered, & family-centered program. **DON, ADM, NSG**

**How to be an Effective Frontline Preceptor**

**Lori Porter**, Co-Founder & CEO, National Association of Health Care Assistants

As workforce challenges continue, it is more important than ever to create a stellar onboarding program. A key to successful onboarding is having qualified CNAs/Caregivers to mentor and train new staff. Join expert, Lori Porter, as she discusses how to implement an effective preceptor program in your building. **CNA, DON, NSG, ADM, HR**

**Behavioral Health Compliance and Considerations in LTC**

**Bob Rabecs**, Partner, Husch Blackwell LLP

**Sean Quinn**, Attorney, Husch Blackwell LLP

This presentation prepares members for implementation of behavioral health services under the final rule, advises on applicable state law, and forecasts deficiencies under F-Tag 740-745. This session also focuses on care and safety of behavioral health patients in emergencies to ensure compliance with CMS rules and address logistics and practical emergency efforts. **ADM, SW, EXEC, ACT, PM**

**Do No Harm & Do Know Harm: Preparing for and Responding to Disaster or Environmental Issues in Your Building**

**Sergei Guk**, Owner, RestorationHQ, LLC

**Derrick Denis**, CIAQP, CAC, CIEC, Vice President of Indoor Environmental Quality, Clark Seif Clark, Inc.

Does your team possess the skillset to prevent, prepare for, and respond to disasters? This session will discuss some

of the most dreaded events that can happen in a building: Legionellosis, C.diff, asbestos, flooding, ICRA, mold, sewer gas, bed bugs, and sick building syndrome. Learn tactics to make emergencies less frequent and less painful. **PM, ADM, BOM**

**Compassion Fatigue Among Long Term Care Nurses: Implications and Prevention Strategies (Repeated)**

**Marlene Steinheiser, PhD, RN, CRNI**, Director of Nursing Education, Infusion Nurses Society

Compassion fatigue is associated with a decrease in the quality of patient care and can be a reason for staff attrition. In this session, the results of a study describing compassion fatigue will be discussed focusing on the implications for long term care nurses and organizations and strategies to reduce the risk of compassion fatigue. **DON, NSG, CNA**

**Don't Let Antibiotic Stewardship and Infection Control "Bug" You**

**Buffy Lloyd-Krejci, MS, CIC**, Owner, Lloyd-Krejci Consulting, LLC

Are you feeling overwhelmed by the new federal regulations for antibiotic stewardship and infection control? This fun and interactive session will assist you in implementing these new requirements in a step-by-step, easy to follow process. **ADM, DON, NSG, CNA**

3:15 – 3:30pm

**Break**

3:30 – 5:00pm

**The Boys in the Cave: Deep Inside the Impossible Rescue in Thailand**

**Matt Gutman**, ABC News, Chief National Correspondent & Author

In June 2018, the world watched with hopeful anticipation the rescue of the young Thai soccer team who were stuck in a flooded cave for three weeks. In a thrilling program, Matt recounts this miraculous and uplifting story in depth and from every angle, exploring the time the team spent in the cave, the failed plans and human mistakes that nearly doomed them, and the daring mission that ultimately brought every boy to safety. He brings audiences valuable lessons we can all learn from the rescue. (1.5 CEUs)



5:00 – 8:00pm

**Dueling Pianos Hosted by Pharmcare USA**



**THURSDAY, JUNE 20, 2019****7:00 – 8:30am****Breakfast****8:30 – 9:00am****Membership Meeting & Board Elections  
(0.5 CEUs)****9:00 – 10:00am****Prospering During Challenging Times****Mark Parkinson**, President & CEO, American Health Care Association

This year is a time of changes and challenges for the long term care profession. Join Mark Parkinson as he provides insights on how to thrive and prosper through the uncertainty. Updates on the legislative and regulatory climate will also be discussed. (1 CEU)

**10:00 – 10:15am****Break****10:15 – 11:15am****How CMS is Driving Better Outcomes for Individuals Dually Eligible for Medicare and Medicaid****Tim Engelhardt**, Director, Medicare-Medicaid Coordination Office, Centers for Medicare & Medicaid Services

Tim Engelhardt, Director of the CMS Medicare-Medicaid Coordination Office, will discuss new opportunities for states, providers, and advocates to improve care for dually eligible individuals. Discussion will also focus on best practices and lessons learned in designing a better health care system for dually eligible beneficiaries. (1 CEU)

**11:15 – 12:15pm****Cut Through Resistance ... Secrets to Change in Health Care Without the Drama****Craig Zablocki**, Work Culture Trainer/Consultant

Things change constantly within health care! Many people resist change because of fear, negativity, and lack of communication. What if instead of resisting change, we could embrace it without the drama, instead seeing change through eyes of adventure and even fun? Cut Through Resistance helps us turn the counter-productive energy of our resistance into positivity and productivity. (1 CEU)

**12:15pm****50/50 Raffle Drawing****IMPORTANT REGISTRATION INFORMATION****Included in the Registration Fee**

A full convention registration includes admission to all education sessions, entrance into the expo, networking reception, all session handouts posted online, breakfast on Wednesday/Thursday, breaks, and lunch on Tuesday/Wednesday.

A one day rate registration includes admission to Wednesday's education sessions, entrance into the expo, all session handouts posted online, breakfast on Wednesday, breaks, and lunch.

**Cancellation/Refund Policy**

If it is necessary to cancel your convention registration, you must send a written email request to Frank Caruso at [fcarus@azhca.org](mailto:fcarus@azhca.org) by June 3, 2019. Phone cancellations will not be accepted. Cancellations on or before Monday, June 3, 2019 will entitle you to a full refund minus a \$100.00 administrative fee. No refunds will be given for cancellations received after Monday, June 3, 2019.

**No-Show Policy**

Refunds will not be issued to participants who do not attend the convention, do not send a substitute, or do not cancel their registration by Monday, June 3, 2019. Survey Policy: if you are notified of a DHS survey in your facility the week of or during the convention you will receive a full refund. Please notify AHCA as soon as possible.

**Attendee Policy**

It is the policy of AHCA that businesses or vendors who are not exhibitors, presenters, AHCA Board members, AHCA staff consultants, sponsors and/or licensed Nursing Home Administrators, Assisted Living Managers, or other staff of skilled nursing facilities or assisted living communities, may not attend the AHCA Convention.

**Photograph Policy**

By registering for and/or attending the convention & expo, you acknowledge and agree that photographs, video, and other recordings of the event may be taken by AHCA or parties acting on behalf of AHCA, and that these photographs, video, and other recordings may be used by AHCA in any media now known or later invented for any purpose related to AHCA's mission, including educational, promotional, and awareness-related uses.



# SPONSORS



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PointClickCare  
PopHealthCare  
Rapid Ray/ Rapid Labs  
RehabCare  
**Reliant Rehabilitation**  
RestorationHQ  
Safety Drugs  
Schetky Bus & Van Sales  
Select Rehabilitation  
Serenity Hospice & Palliative Care  
Shaker Auto Lease, Inc.  
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**Sonora Quest Laboratories**  
State Serv/Hospicelink  
Suncrest Hospice and Palliative Care  
The Perfect Companion  
TridentUSA  
Umano Medical  
**United Healthcare Community Plan**  
US Bio-Clean  
VIC the PICC  
Western Exterminator Company





## 2019 Annual Convention & Expo June 18-20, 2019

Preferred method of  
registration is online at  
[www.azhca.org/events](http://www.azhca.org/events)

Please Complete Registration Form & Mail or Fax To: Arizona Health Care Assoc.

1440 E. Missouri Ave., Suite C-102, Phoenix, AZ 85014 | Phone: (602) 265-5331 | Fax: (602) 265-4401

### PLEASE LIST INFORMATION AS YOU WANT IT TO APPEAR IN THE ON-SITE MATERIALS:

Facility Name \_\_\_\_\_ AHCA Member? Y / N  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone \_\_\_\_\_ Email \_\_\_\_\_  
First Person Attending \_\_\_\_\_ Title \_\_\_\_\_ Email \_\_\_\_\_  
Additional Person Attending \_\_\_\_\_ Title \_\_\_\_\_ Email \_\_\_\_\_  
Additional Person Attending \_\_\_\_\_ Title \_\_\_\_\_ Email \_\_\_\_\_

Duplicate this form for additional people attending

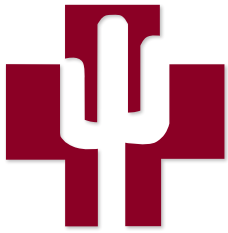
Convention Registration Fees				
Registration Fee	#	AHCA Member	Non-Member	Total/Item
Pre-Conference Intensive (Tues AM) <b>PDPM</b>		\$60/person	\$85/person	
Pre-Conference Intensive (Tues AM) <b>Abuse Identification in LTC</b>		\$60/person	\$85/person	
Auction Paddle for Tuesday Evening		\$5/person	\$5/person	
Full Convention (Tuesday, Wednesday, Thursday) <b>FEES ARE BASED ON STAFF FROM ONE FACILITY IN ONE LOCATION</b>				
Registrants 1 through 4 Pay		\$350/person	\$665/person	
Registrants 5 through 9 Pay		\$245/person	\$435/person	
Registrants 10 Plus		\$215/person	\$380/person	
Workshop Presenter		\$245/person	\$245/person	
Wednesday Only (ONE DAY RATE)		\$150/person	\$250/person	
Total Due:				
Full convention registration fees include breakfast on Wednesday and Thursday, lunch on Tuesday & Wednesday, evening events and all breaks. Fees are based on staff from <b>one facility</b> in <b>one location</b> . Central office staff associated with a multi-facility sponsor or other agency may similarly register under the fees noted above.				

Type of Payment: ☐ Check Enclosed ☐ Cash ☐ Credit Card

**Please note: Payments must be received by Monday, June 3, 2019**

**For Credit Card Payments Only** Type of Credit Card ☐ Visa ☐ Master Card ☐ American Express  
Credit Card # \_\_\_\_\_ Expiration Date \_\_\_\_\_  
Print Name as it appears on card \_\_\_\_\_ Sec. Code \_\_\_\_\_  
Signature \_\_\_\_\_

Please note, all those registering for this convention agree to abide by the terms of registration listed on page 8 of this registration brochure.



Arizona Health Care Association  
1440 E. Missouri Ave., Suite C-102  
Phoenix, AZ 85014



## 2019 Annual Convention & Expo

June 18-20, 2019

[www.azhca.org](http://www.azhca.org)

### RESORT INFORMATION

Talking Stick Resort  
9800 E. Talking Stick Way  
Scottsdale, AZ 85256  
Phone: 480-850-7777

### Reservations:

Did you know AHCA has set a number of hotel rooms we have to sell or we pay for them anyway? So when you stay at the Talking Stick Resort, you help the association to keep registration fees low. Staying at the resort also allows you to be close to the action of the conference, avoid traffic, and enjoy the many amenities this top-notch resort has to offer!

## BOOK YOUR ROOM TODAY!

Make your own reservations directly with the Talking Stick Resort. A special rate of \$119.00 per night, single or double, plus taxes and applicable fees has been extended to AHCA. **Hotel rates are guaranteed only through Saturday, May 25, 2019 so be sure to make your reservation early.**

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**SAVE \$25 per night  
when you reserve a room  
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**\* You must attend the convention. Your discount  
will be applied to your final room bill.**